



April 9, 2010

Dear Rider,

Thank you for choosing the ACTR Shuttle Bus System for your transportation needs. We hope the new schedules on the Tri-Town Vergennes, Tri-Town Bristol, Middlebury Shuttle and the Saturday Burlington LINK are working well for you.

We do recognize that, due to Cross Street Bridge construction, variable traffic conditions and our new schedule we are experiencing some occasional system delays.

Please be assured drivers are doing their best to stay safely on schedule so you may make your connections. However, this may be compromised on some loops. Thus, as we all adjust to the new conditions, please be patient with your driver and our schedule.

ALSO, we need your feedback! It is important to us that we meet your expectations. Thus, we are actively collecting your comments and ridership data. We will be analyzing this information to determine when and where changes/tweaks need to be made to keep us on schedule.

Thank you for riding with ACTR and for your patience as we work to identify and make adjustments!

To give us feedback and/or for more information on our schedules, call 388-1946 or go to www.actr-vt.org.

